



INDEPENDENT
FREIGHT
AGENTS

800-342-8822 | WWW.RFXINC.COM



About Us

Quality, customer service, technology, and education — four core values that drive our devoted management team every single day. From our personnel at our corporate office to our agents nationwide, we are experienced professionals who remain committed to honest, fair, and effective transportation services that make a difference across the United States — and across the world.

Our history is our leadership.

The company is headed by two 3rd generation women; Kimberly Welby and Diana Rossi. Their families have been working together in the transportation industry since the early 1950's. The first generation founded one of the very first refrigerated trucking companies in Massachusetts and also the first Boston Thermo King. The second generation launched our brokerage division and established RFX, gaining us respect in the industry and providing the fundamental platform to grow the company to where we are today. The third generation is using this platform while breaking new ground with the latest technology and social consciousness.

Our values

Cutting-edge technology helps us succeed and grow. But success comes from a more important foundation: the morality, ethics, and values that power our drive for excellence. It's why we have such strong bonds with our employees, agents, customers, and communities.

Mission Statement

RFX is a family who understands how transportation affects the world. We are led by our rich history, integrity, and quality of service while embracing our ever-changing industry. We are committed. We are passionate. We hold ourselves responsible because what we do matters.

We want to help

To find out how RFX can benefit you, please email agentapplication@rfxinc.com or call 800-225-2350.

Our Trucking Services.

RFX's multi-modal transportation solutions create global success.

The RFX team can handle even the largest challenges.. That's what we train for. Our team of problem-solvers brings their logistics expertise to the table, helping you optimize your supply chain and your costs. With industry-best people and technology at our disposal, the roads of the United States, Canada, and Mexico are yours to conquer.

Road.

Dry Van Service

RFX's air-ride and regular heavy-duty van service is impeccable from the get-go. Our tracking systems update you at driver pickup and throughout transit, with exact delivery times sent by email. Our network of qualified carriers run full-truck load product on regular and irregular routes nationwide and into Canada and Mexico. And our 48' and 53' vans are ready to roll on both normal transit and expedited loads.

Partial and LTL Service

With RFX, your smaller and partial shipments get the same dedication to quality service as your trucked freight. Let us help you make the best choice to get your freight where it needs to be, cost-effectively and on time, every time.

Refrigerated Service

RFX understands refrigerated service. Our 53' air-ride trailers are perfectly equipped for your frozen, deep-frozen, refrigerated, and temperature-controlled confectionary or baked goods or pharmaceuticals. We can control your products' temperature across three zones, flexibly and safely. Our expert team helps you get the job done safely and accurately while keeping your costs down.

Flatbed Service

RFX gets the job done. We have the know-how for deploying flatbeds, double drops, step-decks, and RGNs ranging in length from 45' - 53' to units that are extendable up to 80' in length to accommodate long loads. And we know heavy haul. We frequently run shipments weighing up to 100,000 pounds and loads in excess of 10' high. We can service a wide variety of over-dimensional loads with our flatbeds and stretch trailers, and we can easily and quickly acquire the right permits for oversized and overweight shipments.

- Heavy equipment
- Rolling stock
- Wind turbines
- Coil or plate steel
- Cranes
- Concrete forms
- Pipe
- Large machinery
- General commodities
- Lumber
- Aluminum
- And more
- Bricks and building products
- Oil field equipment

Our Transportation Services.

Ocean.

RFX offers a full range of ocean transportation services that feature excellent customer service, global coverage, and flexible service options. Global ocean freight forwarding services include container, bulk, and specialized transportation for both door-to-door and port-to-port shipments, with service to and from all major global ports. RFX provides comprehensive tracking and tracing throughout all modes of transport and manages all documentation processes including customs and marine insurance.

Container services include Full-Container-Load (FCL) and Less-than-Container-Load (LCL) options for dry, temperature controlled, and specialized freight. RFX's bulk shipping program features dry and refrigerated bulk and break bulk, as well as tanker service. Specialized ocean services are available for over-dimensional shipments, industrial projects, and vehicle transport.

Air.

RFX strategically positions our customers to compete in domestic and international markets for on demand Air Freight forwarding and logistics. Through a carefully crafted approach we handle all commodities, along with all normal to irregular size and weight shipments. Our expertise and knowledge are unsurpassed in the industry. With direct access to all major airlines, airports and terminals throughout the globe, we offer door to door service, providing the highest level of customer satisfaction. We work to balance cost and service for the best possible solution and we are your one call resource to move freight domestically and internationally.

Intermodal.

RFX offers brokerage service for multi-modal truckload solutions that provide cost effective, outstanding customer support, truck-competitive transit, and a broad lane network with flexible service options. Technology advancements and recent investments in domestic rail infrastructure have reduced transit times and dramatically improved truck-rail intermodal service capabilities. Intermodal transport also offers sustainability benefits in terms of reduced carbon emissions. When flexible transit options exist, why not take advantage of the benefits offered by the railroads in both long haul and regional intermodal corridors?




Carrier Benefits.

Independent Freight Agents.

Relationships mean everything to us, especially our relationships with our Contract Carriers. We're here to support you however we can and to give you the respect you deserve.

Here are some of the benefits of being a qualified carrier for RFX:

- We are TIA-Certified. We were the very first multi-modal transportation provider in the U.S. to secure the TIA's highest bond (\$250,000).
- As a TIA-Certified member, we are part of a group of businesses who are committed to the transportation industry's best practices.
- We are partnered with Transflo Velocity, which allows you to digitally submit your paperwork via smartphone, and Truckstop.com for fast payment turnaround.
- You are paid within 21 days of completed paperwork.
- We offer a quick pay option, which pays you within one business day of receiving completed paperwork.
- We offer direct deposit into your personal bank account.



Independent Freight Agent Program.

Are you an entrepreneur? Do you want to have unlimited income and unlimited opportunity?

Choosing RFX could be the smartest business decision of your career. Our Independent Freight Agent program leaves others in the rearview. We have Freight Agents who have been with us over 25 years.

Independent Freight Agents with RFX enjoy:

- A \$250,000 bond; we're the first TIA member to obtain this status
- Competitive commission program
- Weekly commission checks via direct deposit
- New carriers are set up and active in five minutes or less
- 21-day carrier settlements
- Carrier quick pay and advance programs available
- Unlimited load/truck postings
- State-of-the-art technology and TMS
- Best support system in the industry
- Customer-coded account protection
- Marketing support
- Freight Agent referral program where you can make up to \$10,000
- Your suggestions for improvements will be rewarded with cash payments if implemented
- Semi-annual reviews for possible percentage upgrade